

AMERICA'S

BIGGEST SCHEDULED ROAD NETWORK



Forward AirSM

*Keeping Your Business Moving Forward*SM

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FORWARD AIR – America’s most complete road feeder network

- Forward Air are the only unified time definite trucking network that operates across the USA, Mexico and Canada
- We deliver airport to airport and door to door
- We have 92 bonded USA locations
- Our licensed Customs brokers have over 25 years experience, with in-house Customs brokerage also available in Canada and Mexico
- Our fleet comprises over 4,000 all composite trailers
- Our customers receive a “capacity on demand” flexibility second to none and a consistent quality of service they can depend on

AMERICA, CANADA & MEXICO – have never been so close

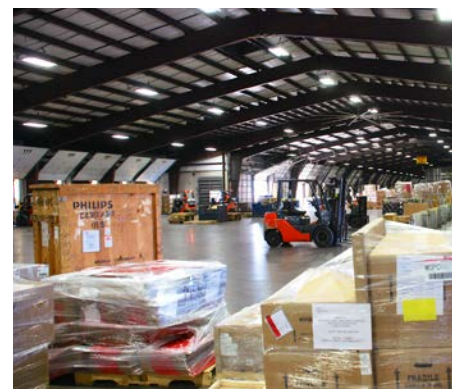
Forward Air Corporation is a leading provider of time-definite surface transportation and related logistics services to the North American air-freight and expedited LTL market.

We provide scheduled surface transportation of cargo as a cost effective, reliable alternative to air transportation.

We transport air freight that must be delivered at a specific time, but is less time-sensitive than traditional integrated services.

We have a network of freight terminals located on or near airports in 85 U.S. and Canadian cities, including our central sorting facility in Columbus, Ohio and 12 regional sort centers that create the most effective linehaul network in the industry.

We utilise a flexible source of capacity, made up of owner-operators and, to a lesser extent, other surface transportation providers, which results in a largely variable cost operating model with low capital requirements.





Forward Air also offers our customers a full menu of neutral logistics services including:

- **Forward Air Complete** – An integrated end to end service for the wholesale shipping community combining linehaul with pickup and delivery options for reliable, single source transportation
- **Forward Air Truckload Xpedited** – Our exclusive-use truckload service for larger point-to-point consignments and dedicated fleet services
- **Forward Air Airline Logistics** – A customised service program for domestic and international airlines handling every aspect of linehaul, container management and network expansion
- **Forward Air Solutions** – A pool distribution services provider operating a network of stations and delivery services
- **Freight Management Services** – Offers a full range of terminal services including over 40 container freight stations, container de-vanning, consolidation, distribution, short and long-term storage, cross dock and warehousing in our selected stations throughout the U.S. and Canada

FORWARD AIR – Our coverage throughout North America is second to none

Through our 92 bonded terminals, we provide North America's most complete road feeder network.

With 12 regional hubs, we deliver next day connections throughout 5 U.S. regions, offering our customers a truly cost-effective and viable alternative to air transportation.

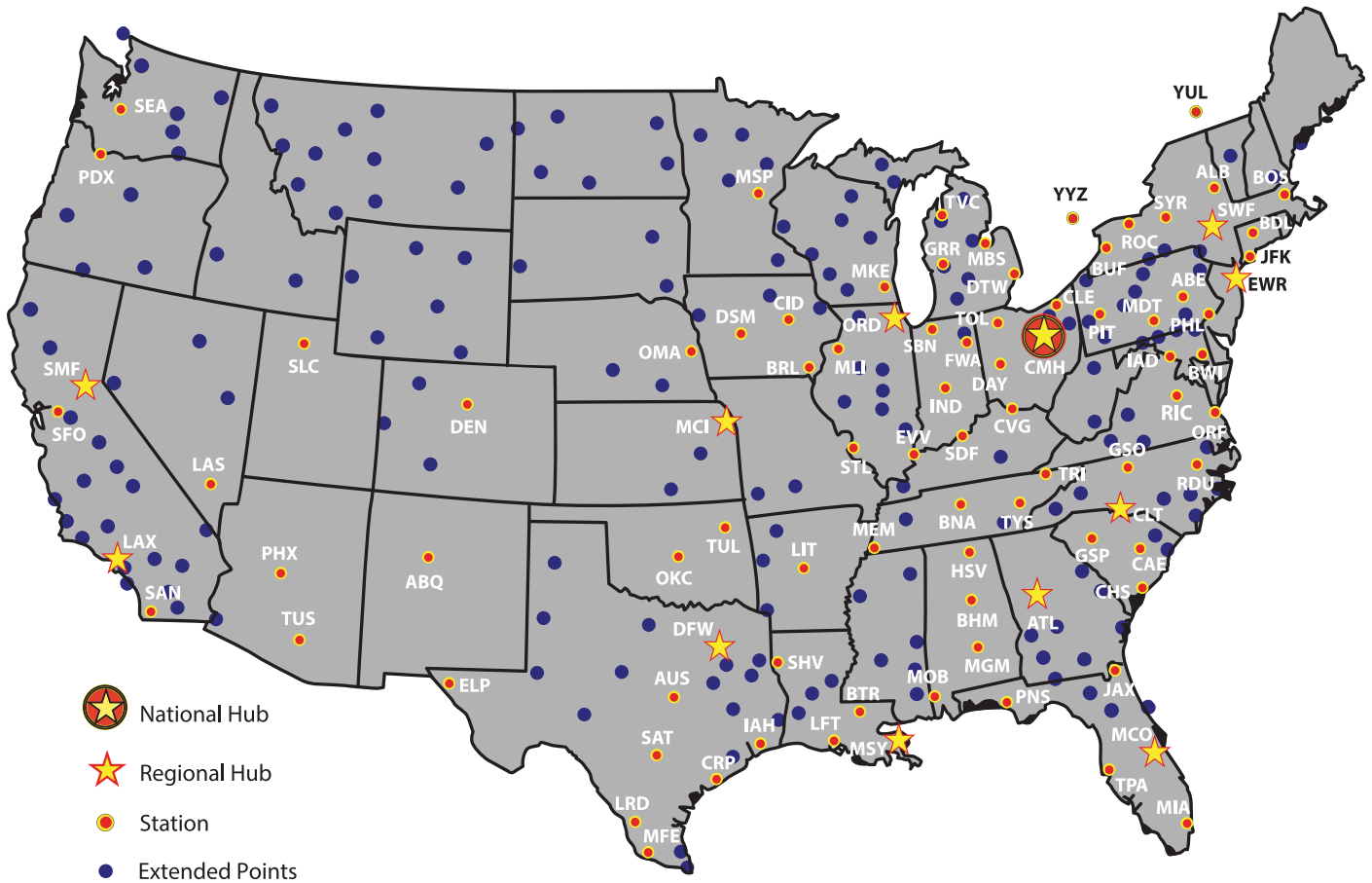
Our door to door service covers over 96% of the USA, with delivery to over 41,000 postal codes using over 1,200 vetted on call contractors.

These services are critical to our primary customer base, the wholesale transportation community, which includes logistics companies (3PLs), freight forwarders, customs brokers and airlines that arrange transportation of cargo for manufacturers and distributors.

Customers can also choose to have shipments picked up from the shipper and delivered to the final consignee.



FORWARD AIR – Network



Forward Air and our dedicated Airline Logistics team in Columbus meet a wide range of airline and international shipment support requirements including:

- Drop deck trailer availability
- Pallet/ULD inventory control
- Local airport transfers
- Personnel experienced in airline documentation
- Drop station/terminal handling accountability
- Pricing in kilos, pounds, position and cubic meter
- Container consolidation/deconsolidation

Through our technology, we communicate and track truck movements using Qualcomm, combined with TAP Barcode piece level scanning systems in all Forward Air terminals we provide real time, accurate manifest and tracking updates on each trailer load and unload. Once a shipment is delivered, we supply online proof of delivery with electronic signature and full details.

FORWARD AIR – Canada

Forward Air now covers 80% of Canada. To make the border crossing process delay free over 99.5% of the time, Forward Air has developed a disciplined framework for the timely United States/Canadian transborder movement of goods. This is accomplished through the successful coordination of our Canadian trucking authorities in the provinces of Quebec and Ontario and our Canadian Customs recognised sufferance warehouse in Toronto.

Forward Air offers:

- Paperless post audit Canadian Customs release
- Carrier post audit privileges
- U.S. and Canadian Broker coordination
- U.S. and Canadian document preparation
- Forward Air Complete pickup, delivery and cartage services in the YYZ area



FORWARD AIR – Mexico

Forward Air's airport-to-airport service is your link to Mexico.

We offer a reliable service between 87 major U.S. markets to three key cities in Mexico (Guadalajara, Mexico City, and Monterrey), across the border and without delay.

This service is tri-weekly and provides our customers with full on-line tracking and fast customs clearance. We can offer full, or part truckloads and it is fully TSA certified.



FORWARD AIR – Key Features

For Airlines and GSA's

- Scheduled time definite service
- Expedited trucking
- Full truckloads/LTL less than truckload
- 87 Bonded facilities
- ULD control
- Temperature controlled trucks
- Roller Bed, Drop Deck, Flat Bed Trucks
- Cargo 2000 compliant
- TSA Certified employees
- EDI Interface available
- Flight numbers may be assigned to trucks
- Logistics program for qualifying airlines
- Free ULD repositioning (space available)
- Airport pick up or delivery

For Freight Forwarders

- Pick up and delivery to over 41,000 postal codes
- Full truckloads/LTL less than truckload
- Expedited scheduled service
- 92 Bonded facilities
- Online quoting, booking
- Online track and trace
- Distribution program
- Warehouse management services
- Customs brokerage if you don't have one
- Local sales and service contact
- Local billing


FORWARD AIR – Service Benefits

- Extended cargo offering to and from North America
- Faster clearance
- Streamlined U.S. service
- 1 point of contact
- Competitive LTL, position and truckload pricing
- Cargo to not just the gateway but all major U.S. airports
- Gateway connectivity can be published in OAG

...AND NOW THIS NETWORK IS ACCESIBLE FROM EUROPE



Forward Air Brochure: Draft Copy

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